

## **LHCA – Updates and Important Information from the BOD**

### **LHCA Website**

#### Email for Contacting the BOD

The official email for contacting the BOD regarding any item is [lhoffice@laurelhollowfl.com](mailto:lhoffice@laurelhollowfl.com) . The email account is monitored frequently and will be reviewed, prioritized, and directed to the appropriate BOD member. Please no longer use personal emails to reach the BOD on questions or comments you may have related to your home or the LHCA. You also have the option of using the “Contact Us” feature at the bottom of the LHCA website. Both the website and email were introduced in June and now are fully functioning. The LHCA website is: <http://www.laurelhollowfl.com/>

#### Email for Irrigation Questions/Requests internal to LHCA

If you are requesting or have inquiries regarding irrigation, the LHCA website has a separate section to use to notify LHCA about your irrigation situation. Please use the Irrigation Section on the website to have your issue addressed. Again, the website is: <http://www.laurelhollowfl.com/>

It is important to use the email address above and the irrigation inquiry feature on the website to have your questions, concerns, issues, and suggestions addressed. Thank you for helping the BOD streamline your inquiries so that we can quickly and effectively respond. And always remember the three C’s of creating an email: be Clear, be Concise, and be Courteous.

### **Cabana & Pool**

While in FL and across the nation, we are seeing some improvements in the COVID-19 virus affects, there is still concern for spread and caution for maintaining distancing, wearing masks, and proper hygiene. That said, the pool rules remain in place (must be living in the LHCA development for 14 days prior to going to the cabana/pool) and by October 1, 2020 the rules will be reviewed again.

### **Architectural Committee**

There is interested in developing a committee to review home exterior modification request forms. The committee would review, research, work with requestors, and make recommendations on the appropriateness of the request. This provides people in the community with special talents and interests to assist the BOD and likely expedite the request process. If you are interested in participating on this committee, please send your information to the [lhoffice@laurelhollowfl.com](mailto:lhoffice@laurelhollowfl.com) email.

Prepared by: LHCA BOD Secretary, Jill Harrison

Thursday, September 10, 2020